

ANA Offers a New Dining Experience at ANA Lounge

- Beginning April 27, a new set meal service "SUITE DINING" will be offered at ANA SUITE LOUNGE at Tokyo Haneda Airport and Tokyo Narita Airport.
- The mobile meal ordering system currently available at ANA lounges at Haneda Airport will be newly introduced at ANA lounges at Narita Airport.



Sample menu for "SUITE DINING"
Set meal with grilled salmon



Sample menu for "SUITE DINING"
Set meal with ANA original beef
hamburger steak

TOKYO, APR. 25, 2022 — All Nippon Airways (ANA), Japan's largest and 5-Star airline for nine consecutive years, will introduce a new dining service, "SUITE DINING," at ANA SUITE LOUNGE for international flights at Haneda Airport and Narita Airport beginning April 27. In addition to the existing buffet and noodle menu, ANA will offer set meal menu that differ depending on the time of day.

The "SUITE DINING" menu will be served on a single tray, offering Japanese and Western breakfast until 11:00AM, and Japanese and Western lunch and dinner from 11:00AM. The new set menu will offer more contactless service options for our customers. ANA will also begin offering a new menu, meat-free plant-based healthy cutlet burgers, which have been well received on the in-flight snack menu.





In addition, a mobile meal ordering system currently available at ANA lounges at Haneda Airport, which allows passengers to order meals from their seats, will be newly introduced at ANA SUITE LOUNGE and ANA LOUNGE at Narita Airport.

The service is designed to create a smooth, stress-free and contactless experience by allowing customers to place their order using a personal device such as a smartphone or tablet. Customers will simply scan a barcode at their seat to access the menu, place an order and be notified when their meal is ready.

"We hope our new dining experience at ANA lounges will add reassurance to our customers by extending ANA's contactless experiences," said Tomoji Ishii, Executive Vice President, Customer Experience Management & Planning of ANA. "We will continue to cater to the various preferences and dietary needs of all customers, while expanding the scope of stress-free and contactless service options."

New dining service "SUITE DINING" at ANA SUITE LOUNGE at Haneda Airport and Narita Airport

【SUITE DINING】

Service hours	Japanese	Western
Open-11:00AM	 <p>Set meal with grilled salmon</p>	 <p>Set meal with scrambled eggs</p>
After 11:00AM	 <p>Set meal with sushi</p>	 <p>Set meal with ANA original beef hamburger steak</p>

*The menu above will be available from April 27 to August 31. Menu will vary by season.

*DINING h and chef services currently offered at ANA lounges will be suspended.

【New menu】

Service hours	
All day	 <p>Plant-based healthy cutlet burger*</p>

*In addition to being meat-free, it contains less fat and fewer calories.

Mobile meal ordering system at ANA SUITE LOUNGE and ANA LOUNGE at Haneda Airport and Narita Airport

Applicable airports and lounges	ANA SUITE LOUNGE at Haneda Airport and Narita Airport	ANA LOUNGE at Haneda Airport and Narita Airport
Applicable menu	SUITE DINING, a la carte menu, noodle, curry, allergy-friendly meal, vegetarian meal and Halal meal	Noodle, curry, allergy-friendly meal and Halal meal
Service hours	<p>Haneda Airport ANA SUITE LOUNGE Terminal 3: 5:00AM - Departure time of the last ANA flight</p> <p>Narita Airport ANA SUITE LOUNGE Satellite No.5: 7:00AM - Departure time of the last flight at satellite No.5</p>	<p>Haneda Airport ANA LOUNGE Terminal 3: 5:00AM - Departure time of the last ANA flight</p> <p>Narita Airport ANA LOUNGE Satellite No.5: 7:00AM - Departure time of the last flight at satellite No.5</p>
Ordering Process	<div data-bbox="365 703 1345 896"> </div> <ol style="list-style-type: none"> ① Connect to the lounge Wi-Fi with your own device and read the 2D barcodes on the table. ② Select your favorite meal from the menu list and add to your cart. ③ Enter your phone number for receiving SMS and complete your order. You will receive an SMS notification when your meal is ready. ④ Receive your meal at the noodle bar. <div data-bbox="480 1115 1228 1814"> </div> <p style="text-align: center;">Screen images of mobile meal ordering system</p>	

*Service hours may change without notice.

About ANA Lounge:

<https://www.ana.co.jp/en/jp/serviceinfo/international/inflight/guide/lounge/>



Contact: ANA Corporate Communications, TEL +81-3-6735-1111, publicrelations@ana.co.jp

About ANA

Founded in 1952 with just two helicopters, All Nippon Airways (ANA) has grown to become the largest airline in Japan. ANA HOLDINGS Inc. (ANA HD) was established in 2013 as the largest airline group holding company in Japan, comprising 71 companies including ANA and Peach Aviation, the leading LCC in Japan.

ANA is a launch customer and the largest operator of the Boeing 787 Dreamliner, making ANA HD the biggest Dreamliner owner in the world. A member of Star Alliance since 1999, ANA has joint venture agreements with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines - giving it a truly global presence.

The airline's legacy of superior service has helped it earn SKYTRAX's respected 5-Star rating every year since 2013, with ANA being the only Japanese airline to win this prestigious designation for nine consecutive years. ANA also has been recognized by Air Transport World as "Airline of the Year" three times (2007, 2013 and 2018); it is one of only a select few airlines to win this prominent award multiple times.

In 2021, ANA was awarded the 5-star COVID-19 safety rating by SKYTRAX, recognizing the airline's initiatives to provide a safe, clean and hygienic environment at airports and aboard aircraft, embodied in the ANA Care Promise.

ANA is the only company in the aviation industry to receive the Gold Class distinction from the 2022 S&P Global Sustainability Awards and ANA HD has been selected as a member of the Dow Jones Sustainability World Index list for the fifth consecutive year and the Dow Jones Sustainability Asia Pacific Index list for the sixth consecutive year.

For more information, please refer to the following link:

<https://www.ana.co.jp/group/en/>